

Comply Direct exists to deliver commercial and environmental benefits to all its partners and is committed to continuous improvement in all areas of our business, including our management systems, as per our company mission statement –

"Comply Direct delivers environmental and commercial benefits inspired by always finding a better way."

It is our aim to be the partner of choice for all our customers environmental services/projects/initiatives and we will achieve this by continuously meeting and exceeding customer expectations through the following;

- Innovation
- Technological excellence
- A bespoke and personal service
- Keeping abreast of legislative change
- A team of long-standing employees who carry a wealth of knowledge and experience
- Effective supplier relationships

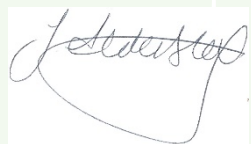
We maintain a Quality Management System which meets the requirements of ISO9001:2015 and this, along with our constant assessment of developments in our industry assists Comply Direct in achieving the highest standard of business practices and service offering across environmental compliance and consultancy throughout the UK. We take a thorough approach to all our services which delivers peace of mind to our customers that all applicable requirements are satisfied.

These standards extend beyond communications and building relationships with our members, out to the Comply Direct partner companies, AATFs, recycling facilities, reprocessors and exporters. We only work with very carefully selected suppliers through whom we are able to negotiate the lowest prices and offer the most cost-effective service while keeping the risk of non-compliance at an all-time low.

Comply Direct has established a number of quality objectives in line with our purpose, strategy and aims. These are reviewed, monitored, measured and reported on quarterly.

This policy is publicly available to all interested parties and has been communicated throughout the Company and to all new Comply Direct suppliers.

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