

Comply Direct exists to contribute to a better, fairer, sustainable world for all – as per our purpose:

"Comply Direct leads, inspires and educates to positively impact society and the environment".

It is our aim to be the partner of choice for all our customers environmental services/projects/initiatives and we will achieve this by continuously meeting and exceeding customer expectations through the following;

- Innovation
- Technological excellence
- A bespoke and personal service
- Keeping abreast of legislative change
- A team of long-standing employees who carry a wealth of knowledge and experience
- Effective supplier relationships

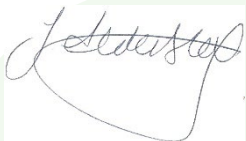
We maintain a Quality Management System which meets the requirements of ISO9001:2015 and this, along with our constant assessment of developments in our industry assists Comply Direct in achieving the highest standard of business practices and service offering across environmental compliance and consultancy throughout the UK. We take a thorough approach to all our services which delivers peace of mind to our customers that all applicable requirements are satisfied.

These standards extend beyond communications and building relationships with our members, out to the Comply Direct partner companies, our community, recycling facilities, reprocessors and exporters. We only work with very carefully selected suppliers and work to have long standing relationships.

Comply Direct has established a number of quality objectives in line with our purpose, strategy and aims. These are reviewed, monitored, measured and reported on monthly.

This policy is publicly available to all interested parties and has been communicated throughout the Company and to all new Comply Direct suppliers.

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Authorised By